

Windows 7 and Vista users of CNMP Software

Special Instructions for Installing Software

If you are using Vista or Windows 7, you will probably need to make a change on your computer's User Account settings before you can install the CNMP Generator software. Otherwise, you will get an error message that looks like this:

Component*comdlg32.ocx or one of its dependencies not correctly registered: a file is missing or invalid.

If you have already installed the software and are getting this error message, **you will need to uninstall it, make the change, and reinstall it.**

Here is the procedure to make the needed change:

Windows 7

1. Click on the Circular **Windows Start** button on the lower left of your screen.
2. Type in **User Accounts** in the search block
3. Choose **Change User Accounts Control Settings**
4. Move setting to **Never Notify**. You will have to restart the computer for the change to take effect.
5. You can now download and install the CNMP Generator software.
6. You can then turn the **User Account Control Settings** back on using the same process.

VISTA

1. In the **Control Panel (Start -> Control panel)**, click **User Accounts**
2. Choose the option to turn **User Account Control** on or off
3. When prompted, turn **UAC** off
4. You can now install the CNMP Generator software
5. At this point you can turn UAC back on

Your CNMP software should now be operational. This procedure is necessary any time you are installing software that doesn't have a Windows Certificate.

Windows 10 is a little easier

1. You may get a warning that Windows has protected your PC by not running the unknown app.
2. Click on **Learn More**, then **Run Anyway**.
3. If you get an error message when you start to run the program, try this.
 - a. right click on the desktop icon and click on Properties
 - b. Choose the Compatibility tab and click on Run this program in compatibility mode for Windows 7.

That should get you up and running.